**Paul Loughhead**

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**PROFESSIONAL PROFILE**

An accomplished Programme & Project Manager and Consultant with a progressive career spanning over 25 years mobilising, implementing, and delivering complex £multi-million IT and technology solutions and changes. Maximising performance and reducing costs for leading clients across diverse sectors including NHS, central government, and defence. A delivery-focused professional with a consistent track record in spearheading the end-to-end lifecycle of projects to demanding timescales and budgets using PRINCE2 and MSP methodologies, whilst being focused on programme governance, stakeholder management, best practice, compliance, and quality assurance. An adaptable senior manager with consolidated expertise in leading, training, mobilising, and coaching multi-skilled teams to achieve delivery objectives whilst establishing and maintaining effective client, senior management, vendor, and stakeholder relationships.

**Selected Achievements and Contributions:**

* Delivered the successful implementation of a European legislation project **for the delivery of EUTPD law across a blue-chip customer base and the UK supply chain in Europe and the UK.** (Imperial Tobacco Plc)
* Lead on the successful execution of major projects including delivering **end to end £10m facilities management mobilisation at Ipswich Hospital, the implementation £15m multi-location local authority schools’ ERP contract** and additionally initiated the project development of the new Papworth NHS Hospital (OCS Limited)
* Successfully **delivered an application rationalisation** package Including Data Warehouse, Data Lake, Data Analysis and design and the decommissioning of physical & cloud data servers (Imperial Brands Plc)
* **Instrumental in the fit-out and delivery of three Integrated Urgent Care mobilisations on time and under budget and additionally achieved nationally recognised service improvements by NHS England and the Regional CCGs (PrimeCare Limited)**
* **Lead the delivery of the €4.8m Trent Urban Land & Water Improvement project (TULIP) on behalf of the European Life+ Fund after successfully negotiating and securing the bid for a group of five key stakeholders (Environment Agency)**

**AREAS OF EXPERTISE**

* Programme/Project Management
* E2E Lifecycle Management
* PRINCE2 / MSP Methodologies
* Change / Regulatory Initiatives
* Project Governance & Strategy
* IT Systems Implementation
* Agile, Waterfall & SDLC
* Due Diligence & Best Practice
* Business Intelligence & Analysis
* Continuous Process Improvement
* Risk Management & Mitigation
* £MM Budget / Cost Management
* Team Leadership & Development
* Senior Stakeholder Management
* Resource Management

**CAREER HISTORY**

**D365 & INTEGRATIONS PROGRAMME MANAGER (CONTRACT) – NEW INSTANCE OF D365 F&O**

**Bring Energy Limited, UK April 2024 – Present**

**Key Accountabilities and Achievements:**

* **Procuring the services of a third-party SI Company on behalf of Bring Energy.**
* **Third Party Integrations into D365**
* **Business Change Planning.**
* **Advising Senior stakeholders and Directors on integration with new D365 F&O**

**D365 PROGRAMME MANAGER (CONTRACT) – AX UPGRADE TO D365 F&O & CE**

**Hill & Smith Infrastructure Limited, UK Jun 2023 – Present**

**Key Accountabilities and Achievements:**

* **Procuring the services of a third-party SI Company on behalf of H&SI.**
* **Guidance for the H&SI and Group Boards.**
* **Business Change Planning.**
* **Advising senior stakeholders and directors on integration with existing platforms and D365 F&O & CE**

**INTERIM PROJECT MANAGER (CONTRACT) – D365 F&O, YMS, Network, ANPR, CAFM**

**Sodexo/HMRC/Border Force, UK JAN 2023 – MAR 2023**

**Key Accountabilities and Achievements:**

* **Creating implementation plan for incoming permanent PM.**
* **Advising HMRC on technical requirements for the contract.**
* **Working with 3rd party suppliers & senior stakeholders to coordinate implementation**
* **Prepared implementation budget and BAU/cutover Plan.**

**D365 PROJECT MANAGER (CONTRACT) – D365CE Technical Advisor, Implementation Planner, User Support Systems Planning**

**Rotork, UK Dec 2022 – FEB 2023**

**Key Accountabilities and Achievements:**

* **Creating road map for D365 CE implementation, handover to BAU and system enhancement & improvements**
* **Advising the engineering change board.**
* **Continuous improvement planning.**
* **Advising senior stakeholders and directors on integration with existing platforms and D365 F&O**

**D365 PROJECT MANAGER (CONTRACT) – D365, Supply Chain, WMS, Data Lake, MDM, Data Warehouse, Medius**

**BooHoo Group, UK & USA JUL 2022 – JAN 2023**

**Key Accountabilities and Achievements:**

* **Development of Sage replacement with D365 F&O**
* **Integration of four Sage Instances to D365.**
* **Working with SI partners to integrate new AP solution across the group**
* **Warehouse Management and Operations development for D365**
* **Data Warehouse creation & Power BI implementation**
* **Managed ongoing support and upgrade schedule for the group**

**TRACK & TRACE PROJECT MANAGER (CONTRACT) – D365 F&O, Supply Chain, MDM, Warehouse Management Systems, Dev Ops**

**JTI (Japan Tobacco International), Global: JUL 2021 – DEC 2023**

**Key Accountabilities and Achievements:**

* **Design, Development and implementation of end-to-end D365 F&O and CE solution for Track and Trace**
* **3rd Party Logistics partnership for continuous improvement in WMS and operations.**
* **WMS Data alignment with EUTPD central repository system**
* **Management of 3rd party application providers**
* **System support into BAU**

**D365 PROGRAMME MANAGER (CONTRACT) – D365 F&O, WMS, EDI, CRM, DWH, APPS, MDM, PORTAL & ASSET MANAGEMENT**

**ENVA SPECIALIST WASTE, ENGLAND, REPUBLIC OF IRELAND, NORTHERN IRELAND: JUN 2020 – JUN 2021**

**Key Accountabilities and Achievements:**

* **Upgrade to D365 Finance & Operations ERP from NAV9 & Sage and integration with 3rd party ERP (Business Central) supplier.**
* **Managing the group dependencies with other ERP implementations, Dynamics 365 CRM, EDI, MDM, DWH and Portal.**
* **Worked closely with the Chief Accountant, CEO and CFO to align finance systems across the group.**
* **Planning and integration of Business Central Finance , Enwis ERP & group EDI, Data Warehouse, MDM and data architecture.**

**EARLY CAREER SUMMARY**

* PROJECT MANAGER PUSH DR : **SEP 2021 – DEC 2021**
* PROJECT MANAGER IMPERIAL : **AUG 2019 – DEC 2019**
* PROJECT MANAGER IMPERIAL : **SEP 2018 – JUN 2019**
* SENIOR PROJECT MANAGER OCS : **FEB 2018 – MAY 2018**
* PROJECT MANAGER NHS : SEP 2016 – AUG 2017
* INTERIM PROJECT MANAGER: APR 2016 – AUG 2016

Full career breakdown available on request

**ACADEMIC CREDENTIALS AND PROFESSIONAL CERTIFICATIONS**

* BSc in User Support Systems: Staffordshire University DipHE: Staffordshire University
* TEC – Science Levels 1, 2 & 3 City & Guilds Basic Engineering
* PGCE Secondary Education Managing Successful Programmes – MSP
* PRINCE2 Practitioner MCSE and MOUS
* CISCO CCNA 1 CISCO CCNA 2